

SYCLO: SAP'S MOBILE CO-INNOVATION PARTNER FOR ASSET MANAGEMENT AND FIELD SERVICE



SMART Work Manager For SAP® ERP

Syclo's SMART Work Manager For SAP ERP is a turnkey mobile work management solution that extends SAP R/3 and ECC 6.0 to a variety of mobile devices. Leading companies across many industries use SMART Work Manager to dispatch work assignments, access SAP systems in the field and capture complete, accurate data for reporting and analysis.

DISPATCH WORK ORDERS

- Real-time or batched dispatch of work orders, service requests, rounds, readings and calibrations
- Start, hold, create, transfer, edit and complete work orders on the mobile device

ACCESS SAP DATA

- Calibration specs
- Descriptions
- Job plans
- Parts availability
- Readings
- Repair histories
- Safety guidelines

INSTANTLY CAPTURE DATA

- Notes, parts, tools, labor, failure codes
- CATS time reporting
- Automatic audit trails with time stamps, GPS coordinates and e-signature data

BUSINESS BENEFITS

BOOST PRODUCTIVITY

Gain an additional 30-45 minutes of work per shift by streamlining communications, eliminating paperwork and improving decision-making in the field.

REDUCE COSTS

Cut your operations costs by eliminating unnecessary travel, reducing admin overhead and improving management of parts and tools.

GAIN A 360° VIEW OF OPERATIONS

Get better visibility and improved analytics capabilities by capturing and retaining more, higher quality and timelier data.

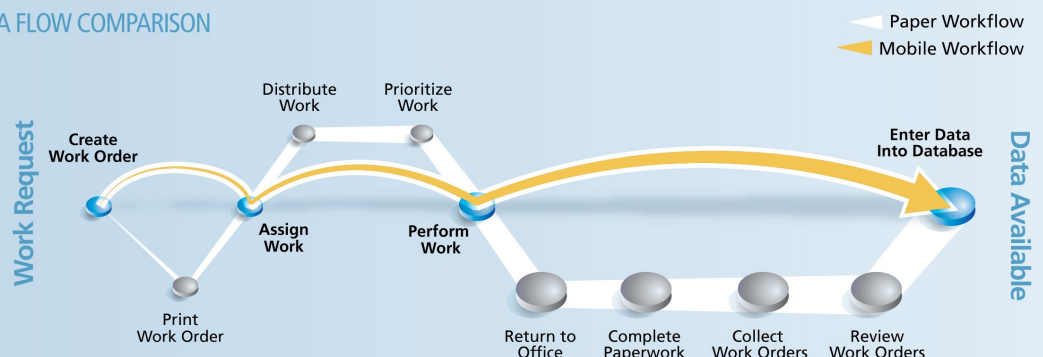
INCREASE ASSET LONGEVITY

Keep assets running at peak performance with shorter response times, timelier maintenance and smarter asset management programs.

STREAMLINE YOUR DATA FLOW

Reduce the number of steps, activities and personnel required to perform your daily work. Data seamlessly flows in and out of SAP ERP — with fewer opportunities for miscommunication, errors and data loss.

DATA FLOW COMPARISON



SMART WORK MANAGER ADVANTAGES

■ CODE-FREE CONFIGURATION

Every part of SMART Work Manager — from integration to application flow to add-on components — can be configured using Syclo's intuitive, graphical toolset. Code-free configuration means faster deployments, greater application reliability and lower TCO.

■ EXTREME EASE OF USE

As with all Syclo apps, user experience is priority #1. SMART Work Manager For SAP ERP offers an intuitive, action-driven interface that displays only information relevant to the user and validates all data and business rules right on the device.

■ TRUE CROSS-PLATFORM SUPPORT

SMART Work Manager is built using a model-driven development approach that lets you support multiple devices with the same set of business logic. With no separate sets of code necessary for different platforms, maintenance is affordable and changes are easy.

■ ENTERPRISE-GRADE RELIABILITY

With the best of SAP and Syclo technologies as its foundation, SMART Work Manager is extremely resilient, easy to manage and scalable to thousands of users. The solution offers 100% availability in the offline mode, swift performance, and reliability backed by a decade of mobile experience.

■ CO-INNOVATED WITH SAP

SMART Work Manager is brought to you through tight collaboration between Syclo and SAP. Our close co-innovation partnership lets the two companies work together on blueprinting, developing, testing and supporting the best mobile products on the market.

■ ROBUST, INTELLIGENT INTEGRATION WITH SAP AND OTHER SYSTEMS

Syclo's advanced SAP integration framework lets you extend the full breadth of SAP system functionality to your mobile users. SMART Work Manager acts as a direct extension of your SAP software, with seamless data flow, fast synchronization and error-free operation year after year. You can even integrate the application with several systems and databases at a time to achieve the best in functionality and user experience.



Syclo's SMART Mobile Suite is a family of mobile applications that gives companies a quick, low-risk way to mobilize work dispatch, approvals, inventory management, inspections, field service and other key processes. Tightly integrated with SAP ERP and SAP CRM, SMART Mobile Suite apps have helped many companies cut costs, boost employee productivity and capture more timely, accurate data for reporting and analysis.

ABOUT SYCLO

Since 1995, Syclo has helped more than 750 organizations across industries leverage mobile technology to streamline workflow and improve productivity. Syclo's solutions make data collection and decision making faster, easier and more reliable — reducing costs and driving more value from enterprise systems. Our SMART Mobile Suite products and custom-built mobile applications help companies gain a real-time, 360-degree view of operations to support ongoing growth and profitability.



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